

1 our inventory system that has totally completed  
2 end-to-end fibers. We go and look at using those.  
3 That's the same inventory information we go to to  
4 look at satisfying a CLEC dark fiber request.

5 If it turns out we do not, for our own  
6 purposes, have a fully assembled, usable end-to-end  
7 dark fiber circuit, then it kicks out to  
8 engineering, who then has to go and place more fiber  
9 cable and build additional fiber or do something to  
10 provide more fiber that we could use for ourselves.

11 MR. MAHER: Is there any sort of  
12 comparable process that Cavalier would be able to  
13 utilize in those types of circumstances to sort of  
14 order and pay for having that same type of work  
15 being done?

16 MS. SHOCKET: As a UNE, we only provide  
17 fiber, dark fiber, where it's in place, so there is  
18 no construction in fiber facilities for a CLEC to  
19 order. So there isn't a procedure that we have in  
20 place, because new construction of fiber services,  
21 or any UNE services -- excuse me, for fiber  
22 services, I don't know about the other ones, is not

1 available to a CLEC.

2 MR. ALBERT: When we kick into the part of  
3 the process that says hey, we've got to run an  
4 additional length of fiber cable so that we will  
5 then have usable, assignable fibers for ourselves,  
6 nothing parallels that in the UNE world, because I  
7 think we've got the requirement that says we don't  
8 have to place new additional cables to make a UNE  
9 available.

10 MR. MILLER: Do you exhaust all the  
11 capacity on each strand before putting lit services  
12 on the next strand?

13 MR. ALBERT: Yeah, each -- yes. Each  
14 strand we will -- you know, basically you need four  
15 strands for one of our fiber-optic services --  
16 systems to work across it. So when we assign a  
17 fiber-optic strand, that strand is fully dedicated,  
18 either to the CLEC if they get it as dark fiber, or  
19 that strand is fully dedicated to ourselves if we're  
20 using it for our own lit fiber systems.

21 MR. MAHER: So I guess if I could just  
22 maybe go back for a second to the sort of things

1 that take place when it kicks out, the order kicks  
2 out and goes to the engineer. Is there anything  
3 sort of other than actually laying new fiber that  
4 might be able to be done to sort of make use of dark  
5 fiber, or is it basically typically that some new  
6 fiber has to be laid in those circumstances?

7 MR. ALBERT: Most often, it's new fiber.  
8 We had one issue in the Virginia arbitration with  
9 AT&T, where AT&T said that we should have been  
10 required to put in larger electronics and to  
11 rearrange circuits in order to free up dark fiber.  
12 That is possible to do that. The arbitration  
13 decision, though, said that we did not have to do  
14 that type of work to make dark fiber available.

15 Really what I'm describing is AT&T was  
16 requesting that we put in a large capacity  
17 fiber-optic system and then place onto it a bunch of  
18 our smaller fiber-optic systems, the net effect  
19 which would have been then to free up additional  
20 usable fibers. That was AT&T's request, and the  
21 decision in the arbitration was no, we did not have  
22 to build and rearrange traffic and put in new

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1 multiplexers to make additional new fibers. So  
2 although that's possible, the arbitration said we  
3 did not have to do that.

4 MR. MAHER: Going back to clarify my  
5 question, I was looking again sort of for Verizon's  
6 internal operations. When it kicks out to its own  
7 engineer for some Verizon retail service that it  
8 wants to provide, possibly using dark fiber, to the  
9 extent it's available, is it the similar  
10 circumstance that it's just laying fiber, or are  
11 there other types of activities that might be done?

12 MR. ALBERT: The type of activity that  
13 AT&T requested, we will use that in some occasions  
14 to make additional fibers available. Putting in the  
15 larger capacity system and then getting rid of the  
16 older technology, there is a type of fiber system  
17 called an async system, which was the very original  
18 type of fiber systems, and we've on occasion, when  
19 we modernized the network, we will take a number of  
20 those smaller capacity systems, get them out of the  
21 network and replace them with a larger capacity  
22 system.

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1           That in turn provides more fibers that are  
2   at that point then available for everybody to use,  
3   ourselves as well as CLECs. When we're done with  
4   it, they are then available. In the arbitration,  
5   AT&T was saying that at their request, we should be  
6   required to have to go do that. Our answer was no,  
7   when we do it, then they're there and everybody can  
8   use them. And I think that's what the decision was,  
9   is when we're done, they're there and everybody can  
10   use them.

11           MR. MAHER: I guess on this related issue,  
12   in terms of the additional types of information that  
13   Cavalier is looking for in response to dark fiber  
14   inquiries, particularly when dark fiber is not  
15   available, the proposed language listed a couple  
16   specific pieces of information, but also has some  
17   sort of general language as well. I'm wondering if  
18   you can clarify what specifically Cavalier is  
19   looking for, and in general what -- why it's seeking  
20   this information, what it's trying to use this  
21   information for.

22           MR. ASHENDEN: Sure. I guess my response

1 to that question would have to also pull in the  
2 issue of fiber maps as well, because they are  
3 interrelated. In a response to an inquiry where the  
4 result that comes back is fiber is available or  
5 fiber is not available, it's too nebulous to us to  
6 know whether that means the fiber between point A  
7 and point B doesn't exist, has never been put in the  
8 ground, or whether there is fiber available between  
9 the two points and maybe some capacity will become  
10 available in the distant future.

11 That becomes -- that kind of ties back to  
12 fiber maps, in that in order for us to apply for  
13 fiber, we have to send our inquiries. And knowing  
14 which specific segments exist is important to know  
15 what inquiries to send.

16 Now, in their explanation today of what  
17 the new process is supposed to do, as far as  
18 resolving the issue, it is overlooking a significant  
19 point, and that is in their examples, they were very  
20 one-dimensional, flat examples of a segment A to B  
21 to C to D, when in reality the networks that we are  
22 trying to design don't go from A to D or from A to B

1 to C to D, they go from A, B, C, D to A again, so  
2 it's a loop. So it becomes much more complex,  
3 because now you've got to try to -- excuse me. Now  
4 you've got to try to figure out where exactly this  
5 fiber goes. And the best way to do that is a fiber  
6 map.

7 Every other dark fiber vendor that we deal  
8 with provides these maps up front, free of charge,  
9 and it's basically a menu that you can look at and  
10 say okay, this is where it goes, this is where our  
11 network goes, we can start designing our network  
12 accordingly.

13 Then we start asking the questions, are  
14 they available. And that works real well. In this  
15 scenario, because we don't have the fiber maps and  
16 because the information that needs to come back from  
17 the inquiry is not only to determine whether or not  
18 it is existing, whether it's available rather, but  
19 whether or not it is existing. That's the other  
20 piece of information that's necessary.

21 So, you know, I guess no answer that  
22 doesn't allow me to over time create one of these

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1 fiber maps for my own use is lacking.

2 MS. NATOLI: Is it that you need the  
3 information so you can plan your network, or you  
4 planned your network and you need the information to  
5 know whether the facilities are available for the  
6 network you've planned? Where I'm trying to get is,  
7 if you know you want to start at A and you need  
8 fiber that's going to go through B and C and get  
9 back to A -- maybe it's for Verizon, I don't mean  
10 to -- if you could get -- if you propose something  
11 like that to Verizon and said that's how I need it,  
12 I need to have it so that it's basically more than  
13 just from A to B, it's a ring I need or it's a  
14 triangle or something like that, and you could  
15 propose it to them, would you really care how they  
16 provisioned it, if they charged you the least cost  
17 mileage routing distance between those points?

18 I mean, would you really need that  
19 information, if that's what they gave you?

20 MR. ASHENDEN: I'm sorry, I'm not 100  
21 percent clear on what your question is, I'm sorry.

22 MS. NATOLI: It sounded like you wanted --



1     you needed the information, not just for point A to  
2     B information, but to plan, for example, a ring  
3     around a certain area.

4             MR. ASHENDEN:   That's correct.

5             MS. NATOLI:   If you know you're going to  
6     provide a ring, you would probably know that there  
7     are multiple points that you would want to have  
8     fiber going through.   So if you said to Verizon, I  
9     need dark fiber -- we have a dark fiber availability  
10    and these are the points it needs to go through, and  
11    you made that kind of request, first of all, can you  
12    make that kind of request under the existing system  
13    to them?

14            MR. ASHENDEN:   That type of request is the  
15    inquiry process, and it's limited to an A and a B  
16    location.

17            MR. ALBERT:   But to do what you're asking,  
18    they can chop up that one A and B into a bunch of  
19    smaller pieces.   If they want from A to B to  
20    specifically go to Reston and then to go to Falls  
21    Church, they ask for those, you know, A and B links  
22    of those size, then they will get answers relative

1 to those specific chunks.

2 MR. ASHENDEN: But in the inquiry process,  
3 if you have a situation where there's four endpoints  
4 and you don't have the fiber map or any other  
5 details to tell you what's connected to what,  
6 instead of submitting four inquiries, you have to  
7 submit six, because that covers every possible  
8 route. As you go up in the number of points that  
9 you need to connect, that number goes up, I hesitate  
10 to say exponentially because that's not  
11 mathematically correct, but it goes up  
12 significantly.

13 As an example, five points and now all of  
14 a sudden you have to submit 10 inquiries. Six  
15 points, 15 inquiries. When we're talking about a  
16 network the size that we are trying to build in this  
17 area, you're talking 40 and 50 points. That's a lot  
18 of inquiries to get what a simple fiber map would  
19 provide.

20 MR. MAHER: I guess this sort of reminds  
21 me of a question for Verizon on the billing issue  
22 you had brought up before, and I was wondering, in

1 terms of the problem having to do with billing, the  
2 sort of the least mile of billing from A to Z when  
3 it goes through intermediate route, can Verizon's  
4 system bill based on the segments instead of billing  
5 end to end?

6 MS. SHOCKET: It cannot. The system that  
7 handles this is called CABS, carrier access billing  
8 system. The logic that's programmed into this  
9 system accepts only an originating point and a  
10 terminating point. And based on the coding of those  
11 two points, there's a table in the system that looks  
12 up the airline miles between those two points and  
13 bills the mileage accordingly. That's how we bill  
14 all our carrier services.

15 So if we were to build a -- or create a  
16 circuit that didn't follow the most efficient route,  
17 equate that to the least mileage, then we would have  
18 no way of billing for the additional mileage for  
19 that particular route.

20 The other thing is that dark fiber is  
21 defined in the rules as a point between collocation  
22 nodes in Verizon's COs to another Verizon CO,

1 collocation point there. It's not designed as a  
2 loop or ring service, and we don't provide a  
3 ring-type service for dark fiber UNE. We don't have  
4 one developed, and it's not in the rules that we're  
5 required to do that.

6 MR. MAHER: I guess -- let me follow up  
7 with that question. So what you're saying, then, is  
8 if there's a request from Cavalier for dark fiber  
9 between points A and C, and Verizon looks and finds  
10 that there's available dark fiber going from A to B  
11 to C, it couldn't just sort of for its own billing  
12 purposes set that up as a bill from A to B and then  
13 bill from B to C?

14 MS. SHOCKET: It would take extensive  
15 logic modification in CABS to be able to do that.

16 MR. ALBERT: It sounds really silly, but  
17 the way our billing systems have been set up for the  
18 nonswitched private lines that we provide, exactly  
19 the way Alice is describing it is the way it works.  
20 Intuitively it seems kind of weird, but -- for all  
21 of the nonswitch services, that's the billing format  
22 that we're -- and the billing and rating format that

1 we're locked into.

2 MR. MAHER: So this is a mechanized  
3 process, then?

4 MS. SHOCKET: The billing is, yes.

5 MR. MAHER: But I'm wondering, in term  
6 of -- in terms of from provisioning to billing, is  
7 that mechanized?

8 MS. SHOCKET: It gets on an order. The  
9 order is sent to the provisioning folks. The order  
10 itself has the originating point and the terminating  
11 point. It doesn't have all the points in between.  
12 So if you want all the points in between, you have  
13 to send separate orders for each one of those spans.

14 In the case of a longer span that really  
15 goes from A to Z, the CLEC would like us to connect  
16 those individual segments at each of the  
17 intermediate COs, and we do so with a cross-connect  
18 arrangement. If you had individual orders for each  
19 one of those spans, we'd have no means to cross  
20 connect them because they're separate, unique spans  
21 to be billed on an A and Z location. It creates a  
22 provision problem and billing problem if you want to

1 do individual spans.

2 MR. MAHER: So just so I understand, then,  
3 Cavalier electronically submits a service order for  
4 particular dark fiber, and that flows through in a  
5 mechanized way to the provisioning system?

6 MR. ALBERT: No.

7 MS. SHOCKET: Not totally mechanized. It  
8 drops out for manual processing to make sure all the  
9 correct information is in there, and then it is put  
10 into a system that goes into the provisioning folks  
11 to do their work. And it's manual once it gets into  
12 the provisioning. But it's all on an order, and the  
13 order -- there are systems that take the order from  
14 one organization to the other, to do the work.

15 MR. MAHER: Just to clarify, it's manual  
16 when it gets to provisioning or mechanized when it  
17 gets to provisioning?

18 MR. ALBERT: The engineering and the  
19 assigning of the fiber strands is people power. The  
20 service order itself is an electronic document that  
21 includes the overall beginning and the endpoints.  
22 But the work that engineers the fiber and assigns

1 the specific strands and looks for the different  
2 potential routes, that's human beings. That's  
3 Verizon's engineers that are doing that work.

4 MR. MAHER: So I guess my question maybe  
5 is then, isn't it possible at that stage for the  
6 person that's fulfilling -- the person that's doing  
7 the provisioning, the manual handling at that stage,  
8 to set it up -- to say bill it on these particular  
9 routes, rather than just flowing through that order  
10 as an A to C?

11 MS. SHOCKET: No, because then you don't  
12 have one order any more. You'd have an order for  
13 each one of those individual segments, and the order  
14 that was submitted by the CLEC is only one order,  
15 for one span, going for the longer, the sum of the  
16 segments. So in essence, you'd be changing  
17 integrity of the order, saying well, the order  
18 didn't say it wanted one span, it indeed wanted five  
19 spans, and set it up as a five-span request.

20 You couldn't do that without going back to  
21 the customer and saying we're going to reject your  
22 original order, please resubmit your order for a

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1 five span. And now the next problem comes if they  
2 submit orders for five individual spans, how do they  
3 get cross-connected?

4 MR. MAHER: But if you're actually  
5 provisioning the five different spans pursuant to  
6 the original order, why would you have to go back  
7 and ask for the customer's permission to set it up  
8 within Verizon's internal systems as five separate  
9 orders?

10 MS. SHOCKET: Because you would have to  
11 change the order. The order is no longer the  
12 original A and Z order. In order to get all of  
13 those codes on the order that you would need to bill  
14 for the individual spans, you are changing the basic  
15 intent of the original order. You're putting in an  
16 A to B, and then a B to C, a C to D and a D to E.  
17 So those are five different orders.

18 MR. MAHER: I guess -- how is that  
19 different from what automatically happens if they  
20 just submit an A to C order and it's provisioned as  
21 five segments?

22 MS. SHOCKET: The difference is in what's

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1 recorded on the order and what comes in from the  
2 CLEC on their access service request, into the  
3 center to make sure all the information is accurate  
4 on the order, and then gets mechanically forwarded  
5 to the engineering department for assignment and  
6 provisioning.

7 MR. MAHER: How is that different than the  
8 two scenarios? I mean in the one scenario where  
9 that happens and the other scenario, it seems like  
10 it would happen the same way, but then after that  
11 when someone is handling it at the provisioning  
12 stage before we input whatever information is  
13 necessary to indicate that the provisioning is  
14 complete, couldn't they do something to indicate  
15 that this should be billed based on the five  
16 individual spans?

17 MS. SHOCKET: No, the system can't take  
18 that. And you'd have to go back to the initiator of  
19 the order to say, "your order is now not one order,  
20 it's" however many orders it is, the number of  
21 spans. Then you run into the problem with how would  
22 we cross connect that, because now you have separate

1 orders.

2           There is a charge for cross-connecting the  
3 facilities. So if you don't have the cross  
4 connect -- if you don't have the information on the  
5 same order that cross connects you from point B to  
6 point C, because now they're two separate orders,  
7 how do you do that and where do you bill it.

8           It would be a major, major modification to  
9 our billing and provisioning systems to do something  
10 like that.

11           MR. ASHENDEN: I would like to make a  
12 comment that I just want to make sure it's clear  
13 that Cavalier is not complaining at all about the  
14 new issue where Verizon is saying if you apply for  
15 fiber between A and C that goes through B, that they  
16 can look at that all as a single inquiry. That's a  
17 good thing and relates to intermediate collocation,  
18 which is not an issue here. I'm just saying that  
19 that new process is not a substitute for fiber maps.  
20 That's the main point I want to make.

21           MR. MAHER: Go ahead.

22           MR. MILLER: I have some questions about

1 the deployment -- about how you lay cable to connect  
2 an end user customer location to your network, when  
3 that end user customer location is not in your CO.  
4 As an example, an office building that's not near to  
5 the central office, you would not lay cable from the  
6 central office all the way to the office building.  
7 You would probably connect the office building to  
8 the ring or to the transport facilities connecting  
9 two COs? Do you see what I'm saying? To create a  
10 spur or a lateral?

11 MR. ALBERT: Yeah, the -- when you were  
12 talking about the fiber that would run to a customer  
13 premise, the configuration, the network architecture  
14 of loop fiber, is very different than interoffice  
15 fiber. So interoffice fiber, here are two central  
16 offices, bang, big fiber cable, straight shot,  
17 pretty much gets built and there you have it.  
18 Merrifield to Falls Church, you run it in there.

19 The loop fiber network, which spreads out  
20 through all the streets and all the subdivisions,  
21 that gets expanded and extended over a period of  
22 time. And we will initially build out, the

1 terminology is a feeder route, but it's kind of like  
2 there are four main feeder routes in a wire center.  
3 There's an east, west, north and south. And a  
4 feeder route will have a small number of different  
5 branches that occur to it.

6 But over time, we build cables out into  
7 the loop network, through the feeder route. If a  
8 feeder route traverses a place where a fiber service  
9 is required, that a customer orders and didn't have  
10 a fiber service there before, we would then place  
11 and lay an additional fiber cable to go back and to  
12 intercept into the other fiber cables that exist.

13 MR. MILLER: But the intersecting  
14 facility, is that called a spur or lateral? Is  
15 there a certain term?

16 MR. ALBERT: You will hear spur, lateral,  
17 branch. Those words tend to get used pretty  
18 interchangeably.

19 MR. MILLER: When you build a spur, is  
20 there a standard amount of capacity that you  
21 designate? I mean, I gather --

22 MR. ALBERT: No.

1           MR. MILLER: It varies? Are there a  
2 certain number of strands in a sheet, certain number  
3 of sheets -- certain way --

4           MR. ALBERT: 12, twelvies. The ribbon  
5 fiber cable, within a fiber -- ribbon there will be  
6 12 strands. In small cable sizes, things go up with  
7 increments of 12. Once you get up to a larger size,  
8 it's still within multiples of 12, but the larger  
9 cable sizes start hopping up, not hitting every 12.

10          MR. MILLER: Is one fiber ribbon the  
11 smallest amount of capacity you would ever deploy in  
12 this context?

13          MR. ALBERT: Right now, and probably for  
14 the last few years, our current practice has been 24  
15 is the smallest amount we will put in, 24 strands.

16          MR. MILLER: So two ribbons being the  
17 smallest number you will put in.

18          MR. ALBERT: Yes.

19          MR. MILLER: When you lay those two  
20 ribbons worth of fiber, how much of those 24 -- how  
21 many of those 24 strands do you splice into the  
22 intercepting facility?

1           MR. ALBERT: Usually 12 will go into the  
2 first intercept point. That doesn't mean, however,  
3 that those 12 still are connected all the way back  
4 to the central office. When you say "the first  
5 intercept point," if you've got a building, it's  
6 usually going to be at a pole or at a first manhole  
7 coming out of that building where we'll intercept  
8 the further branch.

9           So the minimum 24 fiber cable we will put  
10 into a building. When you hit the first splice  
11 point coming out of the building, either the first  
12 manhole out or the first pole out that we're  
13 splicing, we'll typically put 12 of them spliced in  
14 at that location, but that doesn't mean those 12  
15 still are fully constructed all the way back to the  
16 central office. Usually, they are not, and usually  
17 to activate those full 12, there would be other  
18 fiber cables back towards the CO that would have to  
19 be placed and spliced to complete the further  
20 build-out.

21           It's a pretty peculiar phenomena how the  
22 loop fiber cables get built and expanded and

1 intercepted over time, over a period of years  
2 really, contrasted to the IOF fiber cables where  
3 it's boom, home run, and it goes from Merrifield to  
4 Falls Church.

5 MR. MILLER: These policies with  
6 deployment and splicing, is that available in this  
7 record or is that publicly available?

8 MR. ALBERT: What I just said is, but --  
9 no, we don't have like a list of fiber building  
10 secrets that we publish to people.

11 MR. MILLER: I was asking more about if  
12 it's accessible or industry standard on this.

13 MR. ALBERT: Not industry standard. There  
14 have been a few state proceedings. Maine is an  
15 example where we had a lot of extensive description  
16 of how fiber networks are built.

17 MR. MILLER: If there are 12 -- so  
18 possibly 12 strands could be spliced in and 12  
19 strands would not be spliced in?

20 MR. ALBERT: At that first intercept  
21 point, correct.

22 MR. MILLER: If those 12 strands that were

1 spliced and all carried Verizon traffic and were all  
2 lit and in use and a CLEC-like Cavalier requested a  
3 dark fiber strand, a dark fiber loop going back to  
4 an end office, what would the response be?

5 MR. ALBERT: That we would have -- it  
6 would be we would have -- not available because we  
7 would have to place and splice additional fiber  
8 cables to activate the additional 12 that ran the  
9 few hundred feet out of that building.

10 MR. MILLER: If those 12 were full with  
11 Verizon traffic, fully exhausted, and a CLEC or end  
12 user wanted to order lit service, wanted to order OC  
13 48s or lit services from Verizon, would the answer  
14 come back "no facilities available" or would the  
15 answer be that you would splice and light those  
16 cables -- those strands?

17 MR. ALBERT: We would place the additional  
18 fiber cables and do the associated splicing work to  
19 make them continuous all the way back to the central  
20 office.

21 MR. MILLER: For the 12 strands that are  
22 connected, that are spliced in initially, this is

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1 some other question I asked about interoffice fiber.  
2 If there were 12 different questions, each of them  
3 wanted a DS3, you would probably start filling up --  
4 would you give each of those customers their own --  
5 would you light all 12 strands and power all 12  
6 strands, one for each customer, or do you aggregate  
7 all that traffic on one strand? Is there a way that  
8 that's usually handled?

9 MR. ALBERT: For end user type requests,  
10 we will typically put at least one multiplexer  
11 into -- one fiber-optic multiplexer in a building.  
12 That can then serve, depending on the size of the  
13 fiber-optic multiplexer, that can serve a number of  
14 DS3 circuits that would be ordered by customers  
15 within that building. You do get transmission and  
16 cabling distance limitations of how far a DS3 -- how  
17 far you can drive a DS3 off of a multiplexer.

18 When you have a very large office  
19 building, you can then get circumstances where you  
20 might have to put an additional multiplexer in that  
21 same building, say, up on the 15th floor, to then be  
22 able to pick up and serve DS3s to other customers

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